



COVID- 19 Response Plan LEVEL ONE

April 3, 2020

Dear Residents:

Kimble Recycling & Disposal, Inc. remains committed to the safe & sanitary condition of your community and the safety and health of our employees.

Because of the COVID-19-related governmental declarations of emergency and regulations, and due to the stay at home order and potential COVID-19 related labor shortages, we must adjust routes & schedules to collect the large increase in residential waste volumes. We are taking precautionary steps and asking our customers to make the necessary changes, to allow us to focus on the essential business of solid waste collections. We are asking for the cooperation of our customers to **minimize the disruptions to essential services**.

Effective, Monday April 13, 2020 to protect our workers and avoid service disruptions, we are asking for your help by implementing the following changes.

Solid Waste: Please fit all materials into the Kimble provided waste cart leaving no materials on the ground to be loaded by hand. Collection will occur as usual. For customers whose service does not include a waste cart; please limit your trash to a maximum of three 30-gallon sealed bags.

Recycling (where applicable): Please fit all recycle items in the Kimble provided recycle cart, leaving no materials on the ground to be collected by hand. Include only clean paper, cardboard, metal cans and #1 and #2 plastic containers and jugs. (See website at www.kimblecompanies.com for acceptable recyclable items.) Collection will occur as usual.

Bulk items: Please temporarily hold bulk items that require hand loading, such as sofas, mattresses, appliances, toilets and other bulky items. Items that can be broken or disassembled and placed in the Kimble waste cart, will be collected.

Yard Waste: As a non-essential waste stream, we ask that you suspend placing yard waste at the curb in excess of what fits in the Kimble waste cart or as part of your three 30-gallon solid waste sealed bags, for those customers without waste carts. Please consider options such as, composting, taking the materials to a community collection point, or holding until a later time.

We are continually monitoring the COVID-19 situation and developing plans that can be implemented to continue to respond to this public health emergency. These measures will be implemented as needed to protect the health and safety of our employees, customers and communities we serve.

We thank you for your cooperation and patience as we work through these difficult times together.

Sincerely,

Keith B. Kimble, President